

have your say

We welcome your feedback so we can better understand what really matters to you.

AccessCare is committed to providing high quality support and services to meet your needs. Please let us know what we do well and where we can improve our services.

This is a	compliment	complaint	suggestion
I am a	customer	family member	☐ representative
	staff member	staff member on behalf of a client	
	other:		
Feedback			
Follow up (optional)			
Please provide your details if you would like us to contact you about your feedback.			
Name			
Phone / email			

You can also provide feedback any time by calling 1300 819 200 or emailing info@accesscare.org.au to request a copy of our complaints policy or speak with your Aged Care Adviser or Team Support Officer.

Thank you for taking the time to provide feedback.

Personal information collected by AccessCare is used solely for the purpose of providing agreed community care services and/or directly related services. This information may be disclosed to other organisations if required or permitted by legislation.