

Standard Pricing Schedule April 2025

AccessCare uses a range of quality service providers to deliver your care, to provide you with flexible support services tailored to your needs. Our service providers are carefully picked to ensure they are high quality and are required to follow our robust processes in delivering your care. The cost of your care will be reflected in your budget. Please note that the ranges below are subject to change and do not include GST. These rates are based on one hour of service however, *some providers have minimum shift requirements*, please ask your care advisor for more information.

Help at Home

	Monday - Friday \$ per hour	Weeknights (6pm - 6am) \$ per hour	Weekends \$ per hour	Public Holiday \$ per hour
Cleaning and household tasks (Domestic Care)	\$65 to \$103	\$93 to \$121	\$90 to \$194	n/a
Personal Care	\$75 to \$106	\$83 to \$122	\$98 to \$194	\$114 to \$249
In-home Respite	\$75 to \$106	\$82 to \$122	\$98 to \$194	\$114 to \$242
Gardening (light) ¹	\$60 to \$144	n/a	n/a	n/a
Home Maintenance (minor) ¹	\$60 to \$111	n/a	n/a	n/a
Transport kilometres (per km) ²	\$1.05-\$2.30/km	\$1.05-\$2.30/km	\$1.05-\$2.30/km	\$1.05-\$2.30/km

¹ Plus cost of materials &/or rubbish/waste removal

² Plus cost of tolls and parking

Health and Wellbeing Services

	In Clinic \$ per hour / visit	At Home \$ per hour / visit
Nursing (Registered Nurse Division 1)	n/a	\$138 to \$230
Nursing (Enrolled Nurse Division 2)	n/a	\$109 to \$134
Physiotherapy	\$96 to \$306	\$96 to \$306
Massage Therapy	\$85 to \$198	\$141 to \$311
Podiatry	\$84 to \$180	\$96 to \$312
Speech Therapy	\$220 to \$240	\$202 to \$300
Occupational Therapy	\$108 to \$276	\$155 to \$276

Other Services and Home Modifications

Pricing is determined at time of quote	
Carpet Cleaning	Pricing is determined at the time of quote and agreed by you
Delivered Meals	
Heavy Duty Cleaning	
Home Maintenance	
Home Modifications	
Respite Centre Based (Cottage Respite)	
Social Groups/Activities	
Transport Fast Cards (for independent travel)	
Technology support	

Equipment and Products

Pricing is determined at time of quote	
Household purchases for safety and independence	Pricing is determined at the time of quote and agreed by you
Independent Living Aids and Equipment (prescribed by relevant professional)	
Medical supplies (continence products, wound care supplies, webster packaging, oxygen)	
Personal Alarm Systems and Home Monitoring	

Care and Package Management – Fully Managed

Per fortnight	Level 1	Level 2	Level 3	Level 4
Care Management	\$60	\$100	\$158	\$220
Package Management	\$26	\$46	\$98	\$148

Care and Package Management – Self Managed by you

Per fortnight	Level 1	Level 2	Level 3	Level 4
Self-Management	\$28	\$42	\$56	\$66
Package Management	\$26	\$46	\$98	\$148

Additional Charges

Other Services and Home Modification Management

When you choose an external provider for services or home modifications, we manage and coordinate these for you. Our all-inclusive price includes the cost of the item and our reasonable business costs. For high-cost expenditure such as home modifications, the management charge is capped at \$300.

Equipment and Products purchases

Our all-inclusive price includes the cost of the item and our reasonable business costs.

Notice of Cancellation

We have a responsibility to staff, providers and suppliers to give them notice when services are cancelled. You may be charged for a service if you provide less than 48 hours' notice of cancellation.

Exceptional Circumstances

If we need to urgently arrange care or services for you, the cost of that care or service may differ from the amount in your budget. We will check with you first before proceeding.

Meal Contributions

The food component of your meals will be invoiced to you directly from the meals provider. Your package can only fund the cost of preparing and delivering your meals.

Fee Increases

Our care and package management fees increase on 1 July each year as set out in your home care agreement. Fees set by third party suppliers, including suppliers you select, may be subject to change at other times.

GST

Generally, services provided by us are not subject to GST. If GST applies to services, it will be added to the applicable fee.